



SUMMARY OF APPLICABLE TARIFFS

2014 / 2015



Lüderitz
Town Council

contents

Page 1	Overview of the Service Tariffs 2014/2015
Page 4	Municipal Service Tariffs 2014 / 2015
Page 4	Water
Page 5	Sewerage
Page 6	Cleansing
Page 7	Town Planning
Page 8	Properties (Rates & Taxes)
Page 8	Civic Buildings
Page 8	Roads & Streets
Page 9	Parks Recreation
Page 9	Fire Brigade
Page 9	Health
Page 10	Cemetery
Page 11	Sundries
Page 12	Electricity

Overview of Municipal Services Tariffs 2014/2015

The ever-rising cost of living and the limited resources available to absorb that cost has made it necessary for everyone to carefully scrutinize and keep proper record of what one is paying for on a daily basis. The Lüderitz Town Council embarked on a campaign to inform the community about the recently gazetted tariffs and the impact thereof on customers' municipal accounts.

This tariff booklet is structured in such a manner to make it easier for customers to understand the new tariffs. Should your monthly invoice or statement not give a true reflection of the gazetted tariffs and you are either overcharged or undercharged, do not hesitate to notify our Revenue Office in order for the potential error to be corrected in good time. Omitting to point out an error earlier may result in backdated charges being applied once the discrepancy is eventually detected and that may put your account in unnecessary arrears and inconvenience.

An overall comprehensive review of the Lüderitz Municipal Tariff Structure was done before the submission of the budget to the Ministry of Regional Local Government and Housing for approval. The tariff structure in the current form is therefore a direct result of the budget projections for the year 2014/2015.

A common utility invoice will generally comprise of the following:

1. Water

Conventional Meter Users: Are charged for the actual metered water consumption per m³ (cubic meter) according to sliding or block tariffs, meaning, the more water used, the higher the tariff per m³. A basic charge is also applicable in addition to the unit price and it is determined by the size or diameter.

Prepaid Meter Users (not invoiced): Communal Prepayment water meters manned by Vendors are now installed in the informal areas where residents previously used water at no charge. Water is sold in 25 litre containers at 30 cents per container, which equals N\$ 12.00 per m³.

2. Electricity

Conventional Meter Users: Are charged for the actual metered electricity consumption per kwh (kilo watt hour). There are two tariffs applicable per annum namely the High Season Tariff and the Low Season Tariff for both residential and business customers. Business customers and bulk consumers with three phase connections and demand meters are further subjected to Peak, Off Peak and Standard TOU Tariffs (Time-Of-Use) i.e a tariff depending on the time of the day that the electricity is consumed. The high season period starts from 01 June up to 31 August and the low season is the rest of the year, from 01 September till 31 May.

The electricity tariffs are generally higher during the winter period due to increased demand.

A basic charge is also applicable in addition to the unit price and it is determined by the size of the circuit breaker. The more amps required, the higher the basic charge.

If your basic charge is too high, check if you really need the circuit breaker of that size, you may save by reducing the amps. The basic charge on demand meters are determined by the metered kilovolt amp (kva).

Prepaid Users (not invoiced): Are charged a flat rate, regardless of the units bought and no basic charge is applicable, however VAT is applicable on business and three phase customers.

The ECB Levy (Electricity Control Board Levy) is determined by the total electricity units consumed (kwh) @ 0.0150 cents per unit and is applicable on both conventional and prepaid electricity. The NEF Levy (National Energy Fund Levy) is determined by the electricity units consumed (kwh) @ 0.0102 cents per unit and is applicable on both conventional and prepaid electricity.

3. Sewerage

The waste water disposal charge is inextricably linked to the water consumption, meaning the disposal charge may differ from month to month, depending on the amount of water used. A fixed basic charge is also applicable. Flats on business zoned properties will be charged at business rates.

4. Sanitation/Cleansing

There is a Removal of Refuse (Standard Container 240L Wheelie Bin) charge and a Disposal Tariff per bin applicable on all residential properties and for business, depending on the number of removals per week. **Note:** *An error was made with the inputting of the new tariffs and the sanitation was undercharged for July 2014 as a result. This error will be corrected with the August 2014 invoices. We sincerely apologize.*

5. Rates & Taxes

The Rates & Taxes are charged according to the Municipal value of the land and improvements or buildings. A building clause tariff equivalent to the improvement tariff is applicable effective 1 July 2014 on all empty plots. See Summary of Applicable Tariffs. **Note,** *the mandatory five year General Valuations of all property under the Municipal jurisdiction of Lüderitz will be conducted soon.* The new property value will most likely increase and that will in turn affect the current rates and taxes charges.

6. Security Deposits

One of the frequent Audit findings for the last three to four years is that the Debtors Security Deposits are not sufficient to cover one month's consumption. The bank guarantees of Commercial entities if any are also not sufficient or equivalent to a month's consumption. It is for these reasons that some of the services accounts for July 2014 are journalised and debited with a certain amount, depending on what is shortcoming to make up for the minimum required deposit as gazetted. It is arguably not the most preferred option, but then,

all previous notices for debtors to update deposits yielded little results.

7. Fire Brigade

The monthly Fire Service Levy was introduced in 2013/2014 financial year, but it was not applied. This new levy will soon feature on the monthly services invoices. The Ministry of Regional, Local Government and Housing availed funds for the construction of a fire station for 2014/2015 financial year. Lüderitz is prone to fires especially in the informal areas. The regular maintenance or upkeep of the fire station is of critical importance; hence the fire levy.

Other Matters

Pensioners

Provision is not made for Support Tariffs for pensioners for 2014/2015 as reflected on the July 2014 services invoices. This should not be miss-understood as renegeing on social responsibilities as Council is working on modalities to address the plight of the elderly. The Government also hinted that it is working on a support mechanism to alleviate the burden of utility bills on senior citizens and any new development in this regard will be duly communicated to the public.

The implementation of a support tariff for the elderly on the other hand is also compromised by the fact that the economically active and able-bodied youth who are staying with the elders are benefitting directly from these subsidies and that defies the objective. The community development division is tasked with coming up with some sort of profiling or database

on pensioners so that the Council can make a better informed decision with regards to support tariffs.

It is also worth mentioning here that despite the odds and their meagre income, our Senior Citizens are the most committed customers when it comes to the payment of Municipal services and whenever circumstances dictates otherwise, they always attempt to notify the office in good time and make necessary arrangements for an extension. This is so commendable and we urge the working younger generation to emulate these noble gestures from our Pensioners and at least try to pay our Municipal bills and also assist our elderly with their payments and not shy from responsibilities by mounting the bandwagon of subsidies that are essentially meant to assist the elderly.

Illegal Connections and Tempering

The Council is aware of a growing tendency amongst the public to bypass water and electricity meters. The public is cautioned that Peace Officers have recently been appointed to monitor these types of transgressions. If your meter is found to be tampered with, you will be charged retrospectively for consumption (from the date that the theft is suspected to have started). Criminal charges will be laid against you at the Police. Customers' purchase history or consumption trends can be monitored on the system and if any deviation or spikes in usage is detected, it will be investigated.

Aunie Gebhard, CEO

The Lüderitz Town Council under section 30(1)(u) of the Local Authorities Act, 1992 (Act No.23 of 1992) as ammended, hereby determine charges, fees and other monies in respect of service rendered for the Financial year end 30 June 2015 as set out in the tarrif schedule below, with effect from 1 July 2014.

Water	2013/2014 Existing Tariff N\$	2014/2015 Proposed Tariff N\$	%
Residential: Consumption			
0 -15 m ³ per month	11.68	12.85	10%
16 - 30 m ³ per month	16.39	18.03	10%
31 - 60m ³ per month	22.67	24.94	10%
60m ³ > per month	34.56	38.02	10%
Non Residential: Consumption			
0 - 500m ³ per month	20.39	22.43	10%
501 - 1000m ³ per month	23.17	25.49	10%
1001 - 1200m ³ per month	25.57	28.13	10%
>1201m ³ per month	25.57	30.68	20%
Basic Charges (Diameter of meter inlet)			
15 mm	31.11	34.22	10%
20mm	71.02	78.12	10%
25mm	103.32	113.65	10%
40mm	288.76	317.64	10%
50mm	404.24	444.66	10%
80mm	577.51	635.26	10%
110mm	751.23	826.35	10%
Pre-paid Users			
Per m ³	60.20	12.04	-80%
Per 25L	-	0.30	
Replacement Tag/Token	<i>Actual Cost + Admin Fee + VAT</i>		
New Connection	<i>Actual Cost + Admin Fee + VAT</i>		

Reconnection due to account in arrears	319.39	351.33	10%
Disconnection/Re-connection on consumer request	100.00	150.00	50%
Security Deposit - Refundable			
Residential, Pensioners & Old Age Homes	611.00	672.10	10%
Government Institutions & NGO`s	650.00	715.00	10%
Business			
<i>Based on average monthly consumption with minimum of N\$ 2000 (Equivalent to bank guarantee).</i>			
Monthly Availability Fee		34.22	
<i>Vacant serviced erf where water supply is available but not used</i>			
Alteration/Relocation/Repair or Substitution of water meter on consumer request			
<i>Actual Cost + Admin Fee + VAT</i>			
Illegal tampering			
First Offence	2 000.00	1 900.00	-5%
Second Offence	<i>Legal Action</i>		

Sewerage		2013/2014 Existing Tariff N\$	2014/2015 Proposed Tariff N\$	%
Basic				
Area 7		30.00	30.00	0%
Residential		30.56	39.73	30%
Government Institutions, NGO`s		30.56	39.73	30%
Flats		61.25	79.63	30%
Business & Industrial		61.25	79.63	30%
Waste water disposal per m3				
Residential		3.47	3.82	10%
Business		3.02	4.08	35%
Pumping of Sewerage per load				
Domestic per load (5000L)		396.90	396.90	0%
Business per load (5000L)		1 732.50	1 732.50	0%
Outside town boundaries per load		1 732.50	1 732.50	0%
Km Fee	<i>AA tariff rates</i>			

Blockages

Residential (per blockage)	315.65	347.22	10%
Business (per blockage)	346.50	433.13	25%
New Connections	<i>Actual Cost + Admin Fee + VAT</i>		
Monthly Availability Fee		39.73	
<i>Vacant erf where services are available but not used</i>			

Illegal connection and or Tampering

First Offence	2 000.00	1 900.00	-5%
Second Offence	<i>Legal Action</i>		

Cleansing (Refuse)

2013/2014 Existing Tariff N\$ 2014/2015 Proposed Tariff N\$ %

Removal of Refuse (Standard Container 240L Wheelie Bin)

Domestic and Churches	71.02	78.12	10%
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Businesses

One Removal (per week)	123.40	135.74	10%
Two removals (per week)	292.98	322.28	10%
Three removals (per week)	472.66	519.93	10%

Removal of Refuse (Without Standard Container)

One Removal (per week)	134.76	148.24	10%
Two Removals (per week)	292.98	322.28	10%

Rental of Skip

Renting & Removal of 6m ³ refuse skip (per load or part thereof)	553.43	608.77	10%
Renting (per load or part thereof)	350.00	385.00	10%
Renting (per load or part thereof)	87.50	96.25	10%

Disposal Tariff

Residential (per bin)	3.75	4.13	10%
Business & Institutions (per bin)	8.25	9.08	10%

Dumping site disposal fee

Light Delivery Vehicle (per load)	67.23	73.95	10%
Trucks (per load)	126.84	139.52	10%

Bin Rental (240 L Wheelie bin)			
For Functions (per bin)		40.00	
Replacement of 240L Wheelie bin (per bin)		540.00	
Service Availability Fee		35.00	
<i>Erf where refuse removal services is available but not used.</i>			
Refuse removal services - informal areas (per household)	30.50	30.50	0%

Town Planning	2013/2014 Existing Tariff N\$	2014/2015 Proposed Tariff N\$	%
Building Plans			
Basic Charge - Buildings & Structures	90.00	63.00	-30%
Basic Charge - Interior Alteration	-	63.00	
Boundary Walls (per running meter)	-	1.20	
Additional Charge	-	2.20	
<i>Amount payable based on floor area of building/ Structure per m²</i>			
Renewal of Building Permit			
<i>That Council charges a renewal fee when the building permit expired after a one year</i>	57.50	57.50	0%
Building Plan Copies			
A4 (per set)	50.00	50.00	0%
A3 (per set)	70.00	70.00	0%
Town Maps Copies			
A3 (per copy)	50.00	50.00	0%
A4 (per copy)	40.00	40.00	0%
Erection of any fence/building without pegs being identified		1 900.00	
Illegal Sand Mining on municipal land		1 900.00	
Removal of Building Rubbles			
Domestic (per Load or part thereof)	230.00	356.50	55%
Business Construction (per Load or part thereof)	1 500.00	375.00	-75%
Construction without certified building plan			
First Offence	2 000.00	1 900.00	-5%
Second Offence	<i>Legal Action</i>		

Advertising Structures/Signs, Billboards

≤ 8m ²	<i>Application Fee</i>	300.00
	<i>Yearly Renewable Permit</i>	600.00
>8m ² - 15 m ²	<i>Application Fee</i>	300.00
	<i>Yearly Renewal Permit</i>	750.00
>15m ²	<i>Application Fee</i>	300.00
	<i>Yearly Renewal Permit</i>	1 200.00
Banners	<i>Per event/banner</i>	200.00
Any other signs such as signs for sale of goods or projecting signs etc. – cost per sign		100.00
Any other signs such as estate agent boards, posters, on premises signs, etc. - cost per sign.		200.00
Auctioneer’s Notice Registration fee, per event.		300.00
Unauthorised advertising Structures/Signs, Billboards		1 000.00

Property
(Rates & Taxes)

2013/2014 Existing Tariff N\$ 2014/2015 Proposed Tariff N\$ %

Site/Land Value, per N\$ of value p/a

Nautilus Proper	0.0497	0.0497	0%
Benguela Proper	0.0170	0.0170	0%
Lüderitz Proper	0.0497	0.0497	0%

Improvements value, per N\$ of value p/a

Nautilus Proper	0.0099	0.0099	0%
Benguela Proper	0.0050	0.0050	0%
Lüderitz Proper	0.0107	0.0107	0%

Building Clause - per N\$ of value p/a

Nautilus Proper	0.0099	0.0099	0%
Benguela Proper	0.0050	0.0050	0%
Lüderitz Proper	0.0107	0.0107	0%
Cancellation of Erven Purchased	200.00	500.00	150%
Valuation Certificate	189.75	208.73	10%
Copy of Valuation Certificate	200.00	50.00	-75%
Beacons Replacements	<i>Actual Cost + Admin Fee + VAT</i>		

Erf Diagram (Site plan)			
Residential	100.00	100.00	0%
Business & industrial	250.00	250.00	0%
SMEs	70.00	70.00	0%
NGO'S, Government and Parastatals	150.00	150.00	0%
Administration Cost			
Sales of Property- Advertising and gazetting	395.00	395.00	0%
Sale of Erf & lease Agreements		100.00	
Change of Ownership (Informal Areas)		150.00	
P.T.O. tariffs (Unserviced plots)			
Residential (per m ² /per month)	-	0.55	
Institutions & Business (per m ² /per day)	-	0.30	
Lease (Unserviced plots)			
<1000m ² (per m ² /per month)	0.50	1.00	100%
1001m ² - 10000m ² (per m ² /per month)	0.25	0.50	100%
10001m ² and above (per m ² /per month)	0.02	0.25	1150%
Side Walk Rentals			
0m ² - 50m ² (per day)		10.70	
51m ² - 100m ² (per day)		9.27	
101m ² - 150m ² (per day)		8.51	
151m ² - 200m ² (per day)		7.10	
House Rentals			
Benguela Proper - Area 2	169.10	202.92	20%
Lüderitz Proper - Staff Houses	<i>2% Basic Salary</i>		
Site rental (Informal Areas)			
Area 7	70.00	70.00	0%
Amilema and Surrounding Areas	-	70.00	
Donkerhoek	-	70.00	
Old Location	-	70.00	

Room Rental

Nautilus Single quarters (per room)	122.50	134.75	10%
Compound (per room)	85.00	93.50	10%
Benguela Old Kitchen (per room)	165.00	181.50	10%
Benguela Old Kitchen Shops (per m ²)		20.00	

Civic Building

2013/2014 Existing Tariff N\$	2014/2015 Proposed Tariff N\$	%
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Benguela Hall Rental

Security Deposit - Refundable	750.00	750.00	0%
Meetings, Institutions & Workshops	396.75	396.75	0%
Weddings, Events, Birthdays	991.88	991.88	0%
Dances	991.88	991.88	0%
Dramatic performances	517.50	517.50	0%

Benguela Hall Cancellation Fee

Meetings, Institutions & Workshops		198.38	
Weddings, Events, Birthdays		495.94	
Dances		495.94	
Dramatic performances		258.75	

Other Rentals

Chair Rental		2.00	
Table rental		20.00	
Broken/Stolen chairs	<i>Actual Cost + Admin Fee + VAT</i>		
Valombola Kinder Garden (per m ²)	-	10.00	
Benguela Finance Office (per m ²)	-	20.00	
Benguela Hall Office rent (per m ²)	-	20.00	

Roads & Streets

2013/2014 Existing Tariff N\$	2014/2015 Proposed Tariff N\$	%
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Hiring of Equipment

Compressor (per hour)	460.00	552.00	20%
Front- End Loader (per hour)	553.15	663.78	20%
Grader (per hour)	503.12	603.74	20%
Tanker (per hour)	237.82	285.38	20%
Tipper (per hour)	676.93	812.32	20%

Cherry Picker (per hour)	676.93	812.32	20%
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Parks & Recreation

	2013/2014 Existing Tariff N\$	2014/2015 Proposed Tariff N\$	%
Aeroplane Beach & Agate Beach (Events)			
Business (per day)		350.00	
Institution & Individuals (per day)		300.00	
Illegal occupation (per day)		500.00	

Fire Brigade

	2013/2014 Existing Tariff N\$	2014/2015 Proposed Tariff N\$	%
Monthly Fire Service Levy			
Residential & Churches	1.50	0.50	
<i>A monthly Fire Service Levy is to be levied for the provision of firefighting services within town boundaries.</i>			
Business	7.00	2.00	
Industrial	15.50	7.50	
Institutions, Government and parastatals	10.50	6.00	

Health

	2013/2014 Existing Tariff N\$	2014/2015 Proposed Tariff N\$	%
Registration of Business Fees			
Formal Food preparation premises (p/a)	1 302.44	1 302.44	0%
Formal (Pre Packed) food premises (p/a)	868.30	868.30	0%
Formal non-food premises, Shebeens & Taxi's (p/a)	500.94	500.94	0%
Informal premises (p/a)	117.78	117.78	0%
Churches & Schools (p/a)	45.00	45.00	0%
Occupations (p/a)		100.00	
Duplicates Certificates		20.50	
Business Transfer & Name Change		30.00	
Temporary Certificates			
Hawkers and Pedlars (per day)	107.54	34.50	-68%
Cakes and Barbeques (per day)	34.50	34.50	0%
Churches and Schools (per day)	30.50	34.50	13%

10% of gazetted price of registration certificate shall be levied after the expiry date and thereafter 10% on the outstanding amount every month. Expiry Date: 31 March

Penalty on late payment (Business Registration)

Meat Inspection			
Animals - per cattle	29.73	32.70	10%
- per sheep/goat	20.10	22.11	10%
- per pig	23.83	26.21	10%
Slaughtering without permission on public space (Fine)		100.00	
Dog Licences			
Female (unspayed)	120.00	120.00	0%
Female (spayed)	96.00	96.00	0%
Male	96.00	96.00	0%
Impoundment of dogs (per day)	60.50	60.50	0%
Duplicate License		5.00	

Cemetery

	2013/2014 Existing Tariff N\$	2014/2015 Proposed Tariff N\$	%
Burial Fees			
Adults (per grave)	929.78	929.78	0%
Children (per grave)	485.38	485.38	0%
Pensioners & Destitute (per grave)	929.78	-	-100%

Sundries

	2013/2014 Existing Tariff N\$	2014/2015 Proposed Tariff N\$	%
Copies			
Black A3 per copy	2.50	2.75	10%
Black A4 per copy	1.90	2.09	10%
Duplicate Accounts			
Account History Statement		20.00	
Clearance Certificate	198.00	237.60	20%
Dishonoured Cheques (per cheque). <i>In addition to bank charges.</i>	140.00	154.00	10%
Tender Documents			
≤ N\$100,000	100.00	110.00	10%

N\$100,001 - N\$500,000	250.00	275.00	10%
N\$500,001 - above	500.00	550.00	10%
Interest on overdue account			
<i>Percentage of Outstanding debt</i>	1.25	1.25	0%

Administration fee is 15% of the actual cost

Actual cost will be the cost of the material(s), Labour, Transport, Equipment

Electricity	Approved Charge		
	Peak Time	Standard Time	Off-Peak Time
DOMESTIC PREPAID			
Unit Charge N\$/kWh - Low Season		1.5500	
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
DOMESTIC SP (20 - 40 AMPS)(1A)			
Unit Charge N\$/kWh - Low Season		1.4300	
Basic Charge N\$/Amp / Month	3.70		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
DOMESTIC SP (LESS THAN 20AMPS)(1A)			
Unit Charge N\$/kWh - Low Season		1.2700	
Basic Charge N\$/Amp / Month	3.50		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
DOMESTIC SP (MORE THAN 40 AMPS)(1B)			
Unit Charge N\$/kWh - Low Season		1.4300	
Basic Charge N\$/Amp / Month	6.10		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
DOMESTIC TP (25 AMPS AND UP)(2B)			
Unit Charge N\$/kWh - Low Season	1.2700	1.2700	1.2700
Unit Charge N\$/kWh - High Season	1.4400	1.4400	1.4400
Basic Charge N\$/Amp / Month	20.00		

ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
DOMESTIC TP (LESS THAN 25 AMPS)(2A)			
Unit Charge N\$/kWh - Low Season	1.2700	1.2700	1.2700
Unit Charge N\$/kWh - High Season	1.4400	1.4400	1.4400
Basic Charge N\$/Amp / Month	19.10		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
BUSINESS PREPAID			
Unit Charge N\$/kWh - Low Season		1.7000	
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
BUSINESS SP (20 - 40 AMPS)(1A)			
Unit Charge N\$/kWh - Low Season		1.4300	
Basic Charge N\$/Amp / Month	3.70		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
BUSINESS SP (LESS THAN 20AMPS)(1A)			
Unit Charge N\$/kWh - Low Season		1.2700	
Basic Charge N\$/Amp / Month	3.50		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
BUSINESS SP (MORE THAN 40 AMPS)(1B)			
Unit Charge N\$/kWh - Low Season		1.4300	
Basic Charge N\$/Amp / Month	6.10		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
BUSINESS TP (25 AMPS AND UP)(2B)			
Unit Charge N\$/kWh - Low Season	1.2700	1.2700	1.2700
Unit Charge N\$/kWh - High Season	1.4400	1.4400	1.4400
Basic Charge N\$/Amp / Month	20.00		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		

BUSINESS TP (LESS THAN 25 AMPS)(2A)			
Unit Charge N\$/kWh - Low Season	1.2700	1.2700	1.2700
Unit Charge N\$/kWh - High Season	1.4400	1.4400	1.4400
Basic Charge N\$/Amp / Month	19.10		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
LARGE POWER USER (3)			
Unit Charge N\$/kWh - Low Season	1.6600	1.4900	1.0200
Unit Charge N\$/kWh - High Season	3.1600	1.6400	1.0600
Demand Charge N\$/kVA/month	128.00		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
DEPARTMENTAL AND SPORT GROUNDS			
Unit Charge N\$/kWh - Low Season		1.4300	
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
OLD AGE HOME (20 - 40 AMPS)			
Unit Charge N\$/kWh - Low Season		0.9000	
Basic Charge N\$/Amp / Month	2.20		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
OLD AGE HOME (LESS THAN 20AMPS)			
Unit Charge N\$/kWh - Low Season		0.8000	
Basic Charge N\$/Amp / Month	2.10		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
OLD AGE HOME (MORE THAN 40 AMPS)			
Unit Charge N\$/kWh - Low Season		0.9000	
Basic Charge N\$/Amp / Month	3.70		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
OLD AGE HOME TP - SEASONAL			
Unit Charge N\$/kWh - Low Season	0.8000	0.8000	0.8000

Unit Charge N\$/kWh - High Season	0.9000	0.9000	0.9000
Basic Charge N\$/Amp / Month	12.00		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
OLD AGE HOME TP - TOU			
Unit Charge N\$/kWh - Low Season	1.0000	0.9000	0.6000
Unit Charge N\$/kWh - High Season	1.9000	1.0000	0.6000
Demand Charge N\$/kVA/month	77.00		
ECB levy N\$/kWh	0.0150		
NEF levy N\$/kWh	0.0102		
AVAILABILITY OF ELECTRICITY			
		0.16 per m ²	
ECB levy N\$/kWh		0.0150	
NEF levy N\$/kWh		0.0102	

By Order of Council
Susan Ndjaleka
 Chairperson of the Council

emergency numbers



Electricity
081 495 3754



Water
081 495 3755



Sewerage/Refuse
081 495 3756



Fire/Police
063-202 255